

1. INVITATION FOR BIDS

1. Mangalore SEZ Limited (MSEZL) is jointly promoted by Oil & Natural Gas Corporation Ltd. (ONGC), Infrastructure Leasing & Financial Services Ltd., Karnataka Industrial Areas Development Board (KIADB) and Kanara Chambers of Commerce and Industries (KCCI). MSEZL has taken up a project to set up a Sector Specific SEZ initially and is upgraded to Multi product SEZ catering mainly to the petrochemical industry and other sectors such as manufacturing, services, trading and warehousing (hereinafter referred to as “the Project”).
2. MSEZL is issuing this Bid document inviting proposals for “**Operation & Maintenance of River Water Infrastructure of MSEZL at Head Works-Sarapady, BPS-Jakhribettu and River Water Pipeline up to MSEZ for a period of 1 year-Contract Package No: MSEZL/O&M/RW-1 year/25-26**”. Bidding is open to all Contractors / Firms based in India, who are eligible as per technical requirements. Joint Venture is not allowed.
3. The intending bidders are required to make a onetime registration with M/s Karnataka State Electronics Development Corporation Limited (KSEDCL/KEONICS), the service providers for the e-tender by following the registration process on www.tenderwizard.com/MSEZ.
4. The blank document can be procured between **02/04/2025 to 22/04/2025** by Online Payment of Rs. 11,800/- (Rupees Eleven Thousand Eight Hundred Only) including GST by RTGS, NEFT remitted to Mangalore SEZ Limited Account No: 36335706882 of State Bank Of India, Corporate Accounts Group-II, New Delhi, IFSC Code: SBIN0017313.
5. The Bid document comprises:
 - a. Invitation for Bids
 - b. Bidding data
 - c. Instructions to Bidders
 - d. General Conditions of Contract
 - e. Special Conditions of Contract
 - f. Special Specifications
 - g. Price Bid
 - h. Annexures / Drawings
6. **Scope of Work**
 - a) Operation & maintenance of river water infrastructure of MSEZL from Sarapady to Mangalore SEZ including but not limited to intake pipes, jack well, pumping infrastructure, internal piping, booster pumping stations, break pressure tank, valve chambers, SCADA system along with all connected pump houses, pipeline transmission mains, valves, sluice gates and conveyance system and all electrical installations, panels including sub stations (110kV & 33kV). The scope of work includes maintenance of all electro-mechanical, instrumentation, civil works, piping and valves for the entire package for the smooth and reliable operation of the system on 24x7 basis for 1 year, including the following but not limited to:

- Providing all necessary skilled & semiskilled manpower of appropriate skills and unskilled manpower required for 24x7 operation of the complete system;
- Providing all necessary supervisory staff;
- Uninterrupted 24x7 pumping of water from head works to MSEZ through BPS as applicable;
- Maintaining log sheets at regular time intervals, necessary MIS for optimal performance during 24x7 plant operation and as determined by Engineer-in-Charge;
- Ensuring adequate inventory as well as timely availability of required spares including supply of all spares required as detailed in the annexure;
- Supply of oil and lubricants;
- Carrying out operation and maintenance (including lubrication, preventive maintenance, break down maintenance);
- Repair & maintenance of pumps, motors, pipelines, electrical, control panels, valves, actuators, EOT cranes, PLC system etc., complete for smooth functioning of water pumping system;
- Maintenance of various valve chambers along alignment of conveyance system and tapping distribution branch lines of MRPL, OMPL & industrial plots;
- Maintenance of 110/33kV, 33/6.6kV substations and 33kV UG cable;
- Maintaining SCADA system and all instrumentation equipment;
- Maintenance of gardens and street lights;
- Ensuring compliance to all environmental, safety, health and statutory norms at all times;
- Maintaining good housekeeping and hygiene conditions;
- Provision of security personnel to ensure security of all the components;
- Compliance of all statutory requirements including PF, ESI, minimum wages, labour laws etc;
- Maintaining the stores including insurance; and
- All incidental items of work, except power charges.

All the above works would be carried out under the overall direction of the Engineer-in-Charge whose decision would be final and binding in all matters.

7. The filled-in E-tender **documents** shall be uploaded before **15:00 hours on 23/04/2025**.
8. In case bidders need any further information about the Project or for inspection of any other document related to the Project available with MSEZL they are requested to contact the MSEZL Office at the address given below:

Mangalore SEZ Limited,
Sy No 168/3A, Plot No U-1
Administrative Building
Mangalore Special Economic Zone
Bajpe Village, Mangalore Taluk
Dakshina Kannada (Dist)
Karnataka-574142

Email: padmanabha@msezl.com; ashwini.hegde@msezl.com; hsnayak@msezl.com

9. The technical proposals submitted by the tenderers will be opened at **15:30 hours on 23/04/2025**.

10. Price bids of only the qualified bidders will be opened on completion of evaluation of technical proposals.
11. MSEZL shall not be responsible for any costs or expenses incurred by the Bidder in connection with the preparation and delivery of Proposals, including costs and expenses related to visits to the sites. MSEZL reserves all the rights to cancel, terminate, change or modify this procurement process and/or requirements of Bidding stated in the TENDER PROPOSAL, at any time without assigning any reason or providing any notice and without accepting any liability for the same.

Date: 01/04/2025

**Chief Executive Officer
Mangalore SEZ Limited**

2. BIDDING DATA

S. N.	Key Information	Details
1.	Project Title	Operation & Maintenance of River Water Infrastructure of MSEZL at Head Works-Sarapady, BPS-Jakhribettu and River Water Pipeline up to MSEZ for a period of 1 year
2.	Owner	Mangalore SEZ Limited (MSEZL)
3.	Brief scope of works	As described in Clause 6 of Invitation for Bids
4.	Time Period	Time frame will be One Year from the date of issue of Work Order or any date mentioned in the LOI and extendable for a further period of 1 year by way of a Repeat Order at the same rates, terms and conditions depending on the requirement of MSEZL.
5.	Financial Qualification Requirement - Annual Turnover	Average Annual Turnover in the last 3 financial years ending 31.03.2025 should be min Rs 1.06 Cr (The bid must be accompanied by the Annual Reports / Balance Sheets of the bidder for the preceding three years to fulfil the above financial criteria and separate certificate issued by the Chartered Accountant showing the Annual Turnovers for the last three financial years). Note: The Chartered Accountant signature should bear his Membership Number also. All copies of certificates should be notarised.
6.	Net Worth	Should be positive as per the Annual Report for the latest financial year. The specific certificate to this effect should be obtained and produced from the qualified Chartered Accountant. Note: The Chartered Accountant signature should bear his Membership Number also. All copies of certificates should be notarised.
7.	Technical Qualification Requirements	Bidder's experience of having successfully completed similar works during last 7 years ending 31 March 2025 should be either of the following: a. Three similar completed works costing not less than Rs 1.41 Cr each. or b. Two similar completed works costing not less than Rs 1.76 Cr each. or c. One similar completed work costing not less than Rs 2.82 Cr. • Similar work means: "Operation & maintenance of River Water Supply Infrastructure including Headworks, Pumping Station and Transmission Pipeline" • Bidders need to submit the corresponding Work Order copies & Experience Certificates issued by the respective clients duly notarized. MSEZL may call for original certificates

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		<p>for verification during the technical evaluation and the Bidders need to provide the same. (Note: Experience Certificates shall include actual cost of work completed with date of completion of operation & maintenance during the last seven year period reckoned from 31 December 2024).</p> <ul style="list-style-type: none"> • Bidders who have rendered services under completed / ongoing O&M contracts to MSEZL should furnish Satisfactory Performance Certificate in respect of their last completed contract / ongoing contract with MSEZL. MSEZL reserves the right to reject the bids of such bidders if they are not accompanied by the Satisfactory Performance Certificates issued by MSEZL in respect of the services provided to MSEZL. • The Bidders need to furnish complete information in the forms provided in form 3, 3a and 3b of the Bid. • Bids of those bidders who themselves do not meet the experience and financial capability criteria as stipulated above can also be considered provided bidder is a 100% subsidiary company of the parent company which itself meets the experience and financial capability criteria as stipulated above. In that case as the subsidiary company is dependent upon the experience and financial capability of the parent company, with a view to ensure commitment and involvement of the parent company for successful execution of the contract, the participating bidder should enclose an agreement between the parent and the subsidiary company and corporate Guarantee from the parent company to MSEZL for fulfilling the obligation under the agreement.
8.	Proposal Validity	90 days from the last date of submission of the proposal.
9.	Amount of Bid Security	Rs. 7,05,000 (Indian Rupees Seven Lakh Five Thousand Only) in the form of Online Transfer in favour of Mangalore SEZ Limited payable at Mangalore, or an Unconditional Bank Guarantee issued on behalf of the Bidder by a Nationalised/Scheduled Bank (other than Co-operative Bank) in favour of MSEZL valid for a period up to 60 days beyond the validity of the proposal (i.e., 150 days from the proposal due date)
10.	Performance Security	Total 10% of the Contract Price in the form of an Unconditional Bank Guarantee issued on behalf of Bidder by a Nationalised/Scheduled Bank (other than Co-operative Banks) in favour of Mangalore SEZ Limited to be provided within 10 days of receipt of the Letter of Intent & to be valid until contract completion and handing over all the assets in proper condition to MSEZL (Till obtaining NOC from MSEZL).

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11.	Price Reduction and Disruptions	<p>The Contractor is expected to pump the quantity indicated by Engineer-in-Charge on day to day basis up to 25 MGD of water every day in 20 hours cycle starting 12 noon. Hence the contractor needs to be equipped to pump up to 25 MGD water on a sustainable basis (24x7) and will have to attend all the minor repairs/regular maintenance in the span of average 2 hours of balance available time. The head works is to be operated 24x7.</p> <p>“Disruption”* is defined as either of the following conditions:</p> <ol style="list-style-type: none"> a) Failure to supply the quantity of water as specified above. b) Not attending to any major breakdowns and failing to restore water supply within prescribed time as determined in consultation with MSEZL in advance. c) Interruption in the operations of raw water pumping for more than 1 day. <p>In the event of any “Disruption” beyond the permitted limit above, the Contractor will render himself liable for price reduction as follows:</p> <ol style="list-style-type: none"> 1) First “Disruption” in a calendar year will attract a reduction of 5% of bill amount for the calendar month. 2) Second “Disruption” in a calendar year will attract a reduction of 10% of bill amount for the calendar month. 3) Three or more “Disruptions” in a calendar year will attract a reduction of 20% of bill amount for the calendar month per disruption. <p>More than three “Disruptions” in any three consecutive calendar months will qualify as an event of default and leads to termination of the contract.</p> <p>*Note: Following are exempted</p> <ol style="list-style-type: none"> 1) Prolonged power supply interruptions not attributable to contractor. 2) Non availability of water/restriction of drawal of water arising out of any orders or instructions from Government of Karnataka or Government of India or District Administration for reasons not attributable to contractor. 3) The occurrence of force majeure events. <p>As soon as normalcy is attained, the contractor should immediately restore the supply/services. The quantity of water to be pumped will be decided by MSEZL from time to time.</p>

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12.	Mobilisation advance	5% of the contract value as interest-free mobilization advance will be paid to the Contractor against production of unconditional bank guarantee issued on behalf of Bidder by a Nationalised/Scheduled Bank (other than Co-operative Banks) to MSEZL in amount equal to the advance payment.
13.	Taxes and Cesses	Rate to be quoted shall be inclusive of GST.
14.	Recovery of Mobilisation Advance	Recovery of Mobilization advance will be made in twelve equal monthly instalments.
15.	Payment Terms	Contractor shall submit bills only once at the end of every calendar month by the 7 th of the following month. Payment will be made to the Contractor after certification of all undisputed items within 7 days of certification. The bill will be certified for payment within 14 days after its submission in full along with all relevant documents & Certificates.
16.	Deduction of Advance Income Tax and Advance Works Contract Tax	As per the prevailing Tax Rules of the Government of India and the Government of the State of Karnataka
17.	Signing of Agreement	Within 14 Days from the date of issue of Lol.
18.	Important Dates	
(a)	Issue of Blank E-Tender Document	02/04/2025 to 22/04/2025 by Online Payment of Rs 11,800/- (Rupees Eleven Thousand and Eight Hundred Only) including GST @ 18% by RTGS, NEFT remitted to Mangalore SEZ Limited Account No: 36335706882 of State Bank Of India, Corporate Accounts Group-II, New Delhi, IFSC Code: SBIN0017313
(b)	Due Date for Up Loading the filled E-Tender Documents	Before 15.00 hrs on 23/04/2025
(c)	Opening of Technical Proposals	23/04/2025 at 15.30 hrs.
(d)	Opening of Financial Proposals	Price bids of technically qualified bidders will be opened on completion of evaluation of technical proposals.
19.	Force Majeure	The term "FORCE MAJEURE" as employed in this contract shall mean wars (declared or undeclared) or revolutions, civil wars, tidal waves, fires, major floods, earthquakes, epidemics, quarantine restrictions and freight embargoes and transporters strikes affecting the country as a whole.
20.	Procedure for resolution of Disputes	Disputes which are not resolved through amicable settlement shall be referred to a single Arbitrator appointed by the court as per Arbitration and Conciliation Act 1996.
21.	Payment of Wages	The wages mentioned in the BOQ will be revised as and when these are revised by State Government. MSEZL will issue necessary change orders to revise these wages upon receiving request from the Contractor. The contractor must ensure that arrears on account of revised wages are paid to the staff and proof of such payment should

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		be submitted to MSEZL.
22.	Prevention of Sexual Harassment	The contractor/Agency shall be solely responsible for full compliance with the provision of "The Sexual Harassment of Women at Work Place (Prevention, Prohibition and Redressal) Act 2013". In case of any complaint of sexual harassment against its employee within the premises of MSEZL, complaint will be filed before the Internal Committee constituted by the Contractor/Agency and the Contractor/Agency shall ensure appropriate action under the said Act in respect to the complaint. Any complaint of sexual harassment from any aggravated employee of the contractor against any employee of MSEZL shall be taken cognizance of by the Internal Committee constituted by MSEZL. The Contractor shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employee, if sexual violence by the employee of the contractor is proved. The contractor shall be responsible for educating its employee about prevention of sexual harassment at work place and related issue. The contractor shall provide a complete and updated list of its employees who are deployed within MSEZ premises.
23.	Termination:	MSEZL may terminate the Contract in the event of default by the Contractor as per the clause No 41 of General Conditions of Contract.